

ISSUE 1 | VOL 1 | NOVEMBER 2021

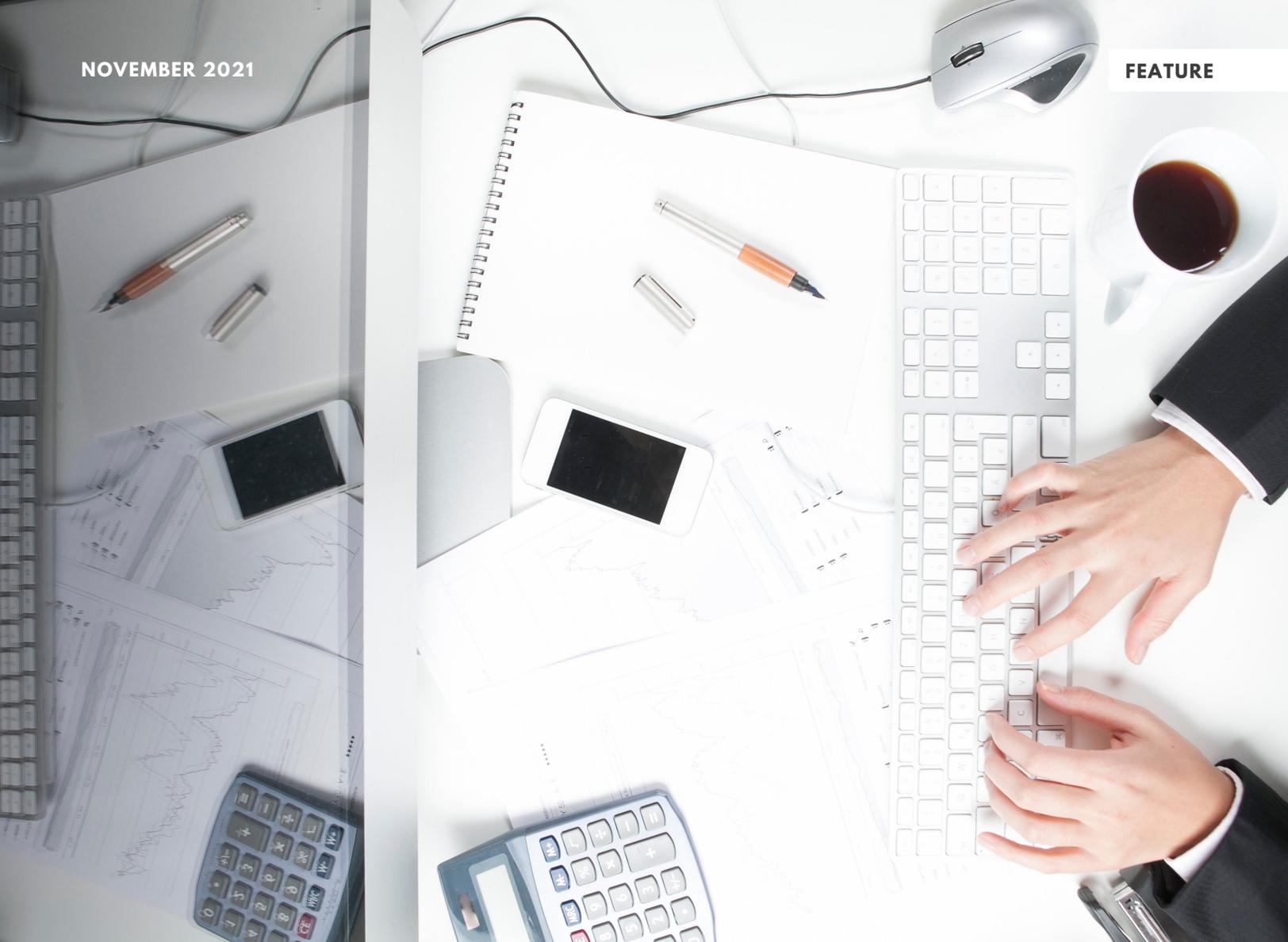
ADMINISTRATOR

ALLEY

STREAMLINED AND
UNCLUTTERED

JAMIE
HULLINGER
SUPER USER

TECHSTREET
ENTERPRISE



JAMIE HULLINGER: LIFE OF AN ADMIN

Meet Jamie Hullinger - one of the many Administrators Techstreet is proud to work with.

Holding a Master's Degree in Library and Information science, Jamie has been working with digital collections for over ten years.

Currently, she manages standards for hundreds of staff at a variety of locations, and has been working with Techstreet almost two years.

Techstreet: Why do you choose to work with Techstreet?

Jamie: My instinct told me that Techstreet was a capable company and truly wanted my business. The user interface was exactly what I was seeking in that it was streamlined and uncluttered. It had all of the features that I knew my colleagues wanted (redlines, historical versions, alerts and lists). I knew that I could trust that my company was going to be in great hands.

Techstreet: What's your favorite part about working with us?

Take a peek into a day in the life of super user Jamie Hullinger and how she leverages Techstreet Enterprise

"I knew that I could trust that my company was going to be in great hands."

"...sell the lists feature with your users because your colleagues will be better off for it!"

Jamie: My account representative talks straight with me which allows me to have a complete understanding of what is going on with my company's account.

Techstreet: What's your best #SuperUser tip for other Techstreet Enterprise users out there?

Jamie: Take advantage of the usage data. Also, sell the lists feature with your users because your colleagues will be better off for it!

FEELING EMPOWERED

We asked Jamie just how Techstreet Enterprise has had a positive effect on her experience as an administrator and overall

impact on standards use and access at her company.

Her primary concern? It's always been the user experience of her colleagues, but when she started using Techstreet, she realized her user experience was *just* as valuable - if not more.

"My company is global and our contract includes several subscriptions. I am able to have admins for each subscription which not only helps my work load but allows each location to also feel in control. I am able to control our services with great ease and confidence which is truly invaluable with company that is constantly moving and needing everything immediately."

JAMIE'S 3 THINGS TO LOOK FOR IN A STANDARDS PROVIDER

See what Jamie has to say about the unbeatable user experience, transparency and price Techstreet has to offer:

BEST USER EXPERIENCE

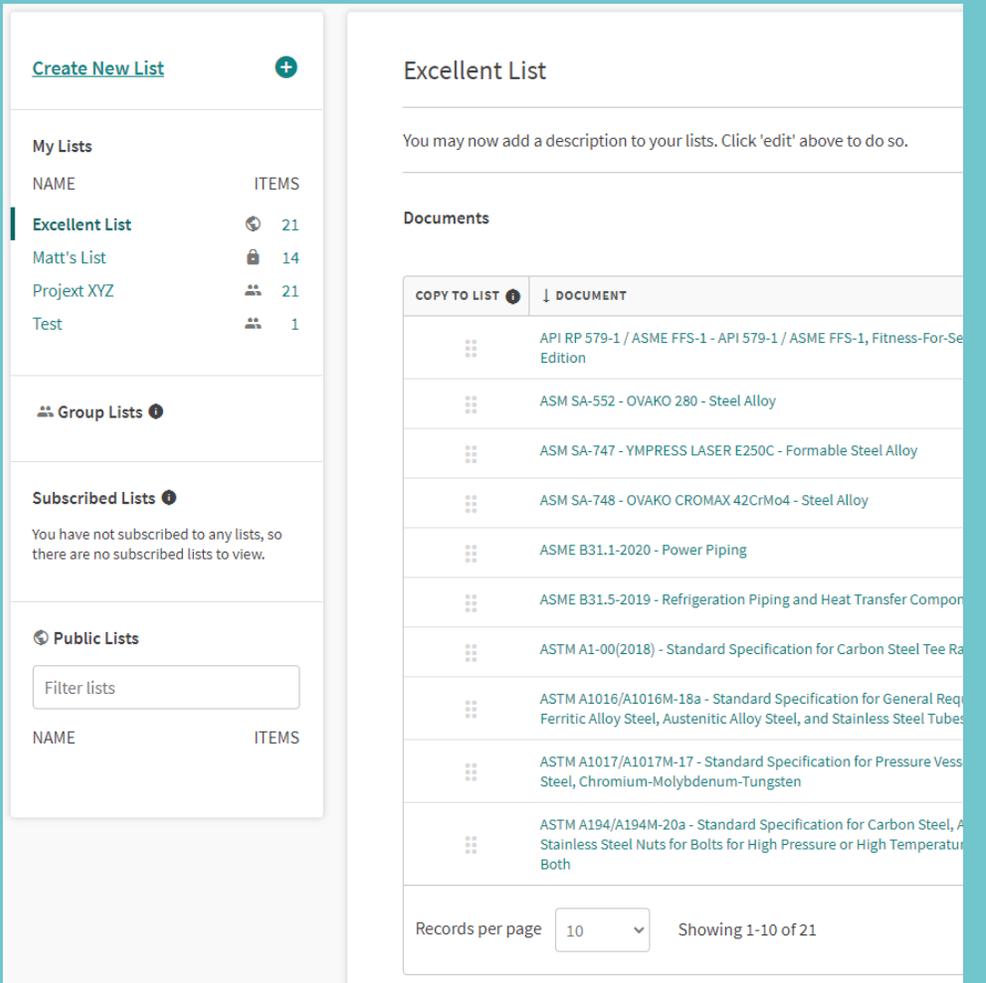
"Every colleague that I have spoken to, about their Techstreet experience, have praised the simplicity of the platform. The fact that most of my users have favorable experiences is a huge win!"

TRANSPARENCY

"I have never felt misled or deceived during my time with Techstreet. This was not the case with my previous provider so having this type of vendor relationship now is such a relief."

PRICE

"Pricing is always going to be a big drive in decision making. Happy to report that I have never felt price gouged for the sake of getting more money out of my company."



RAPIDFIRE QUESTIONS WITH JAMIE

Q: Hot coffee or iced?

A: Hot coffee in the morning ALWAYS.
Coffee addict forever and always!

Q: What is one place you want to travel to that you have never been?

A: Copenhagen, Denmark

Q: Favorite food?

A: Mexican. I could eat it everyday.

Q: Best piece of advice you have ever given or received?

A: "But we've always done it this way should never be the way to operate."

ALL ABOUT JAMIE HULLINGER

It's clear that Jamie has always had a passion for what she does from a very young age. From 16 years old, she has always worked for a library in some shape or form.

She started out in public libraries, putting books away. Flash forward 11 years, she became a youth services librarian. It wasn't until after graduate school that she began to look for opportunities outside of public libraries.

A lot of her spare time is spent reading. The self-proclaimed lifetime lover of books says, "Any place I visit will always include visiting the local bookstore; it's mandatory."

"Any place I visit will always include visiting the local bookstore; it's mandatory."

A "reluctant" resident of the Midwest, Jamie did spend a month back in 2012 living in London. She was even able to attend a summer Olympic game on her final day there!

These days, however, you can find her watching bad movies with her husband and spending time with her spoiled cat, Natalie.

FUN FACT:
Jamie reads on
average roughly 100
books per year!