

ISSUE 2 | VOL 4 | APRIL 2022

ADMINISTRATOR

ALLEY

GET TO
KNOW HIM

LEARN ALL
ABOUT THIS
LORD OF THE RINGS
MEGA FAN

CONNOR
HEAD
SUPER USER

TECHSTREET
ENTERPRISE



MEET CONNOR HEAD...

...one of the many Administrators Techstreet is proud to work with.

Connor is a Quality Engineer at his current company and has been working with Techstreet for approximately five months.

He recently received his Six Sigma Green Belt and holds a bachelor's degree in Engineering Management from Arizona State University.

Techstreet: Why do you choose to work with Techstreet?

Connor: I have found that Techstreet allows access to the most up-to-date engineering standards from a wide variety of publishers, which is critical for my role.

Techstreet: What's your favorite part about working with us?

Connor: One of my favorite things

Take a peek into the life of super user Connor Head and how he leverages Techstreet Enterprise

"Techstreet allows access to the most up-to-date engineering standards from a wide variety of publishers"

about working with Techstreet is the customer service and support. The Techstreet team responds quickly when additional standards are needed and have been very helpful with providing user training.

Techstreet: Does Techstreet Enterprise provide a noticeable improvement for your auditing and compliance best practices?

Connor: Techstreet makes it easy to comply with audits by automatically notifying users when a new revision is issued for a standard.

Techstreet: What's your best #SuperUser tip for other Techstreet Enterprise users out there?

Connor: The best tip I would give when using Techstreet Enterprise would be to work closely with your customer service representative. Through the process, they even help identify different buying options to aid in saving funds for your organization.

"One of my favorite things about working with Techstreet is the customer service and support."

3 THINGS CONNOR LOOKS FOR IN A STANDARDS PROVIDER

Find out about Connor's three key things he values in a standards provider and what Techstreet brings to the table.

PRICE

"Techstreet stays competitive with its pricing by offering additional building blocks and single-licenses for standards not needed by the entire organization."

EASE OF USE

"Techstreet's platform has been extremely easy to navigate. Searching for a standard and creating lists is very intuitive."

SPEED

"The Techstreet team responds quickly when additional standards are requested. This is vital when project deadlines are approaching and a standard is needed last minute."

TECHSTREET ENTERPRISE CUSTOMER SERVICE RESOURCES:



Phone:

+1 855 999 9870 (United States & Canada)

+1 800 845 140 (Toll-free in Australia)

+61 2 9161 7799 (Asia Pacific)

+1 734 780 8000 (Rest of the world)

Email:

enterprise@techstreet.com



RAPIDFIRE QUESTIONS WITH CONNOR

Q: Dogs or cats?

A: Dogs.

Q: Hot coffee or iced?

A: Typically, I prefer hot. Sometimes I resort to iced where it gets upwards of 115 degrees where I live.

Q: What is one place you want to travel to that you have never been?

A: I am a huge Lord of the Rings fan, so I would love to see New Zealand.

Q: If you were an ice cream flavor, what would you be?

A: Mint Chip

Q: If you could have one superpower, what would it be?

A: The ability to fly.

ALL ABOUT CONNOR

Connor grew up in a small California town with his parents and younger sister.

Something he used to love to do was watch shows such as *How It's Made* and *MythBusters*.

"So it was a natural decision to pursue engineering when I went off to college."

Fast-forward and Connor is now a Quality Engineer supporting the implementation of his company's Quality Management System.

"It's been extremely rewarding to work for a fast-paced company that is paving the way for a zero-emissions future with our battery-electric and hydrogen fuel cell vehicles."

When he's not assisting users to access the standards they need at work, Connor enjoys spending time outdoors and testing his skills in the kitchen learning new recipes.

"My current obsession is perfecting my recipes for ghost pepper beef jerky and homemade ramen soup."

CONNOR'S BEST ADVICE

We asked Connor what the best piece of advice he has ever given or received is and here's what he said:

"The number one reason for project failure is the lack of a clear project definition. Always ensure the entire team communicates effectively in order to fully understand the goal and come together to achieve it."