

ISSUE 2 | VOL 7 | JULY 2022

ADMINISTRATOR

ALLEY

GET TO
KNOW HIM

CAN YOU
GUESS HIS
FAVORITE
SPORT?

RAHUL
JAIN

SUPER USER

TECHSTREET
ENTERPRISE



MEET RAHUL JAIN

Rahul is one of the many Administrators Techstreet is proud to work with.

He holds a doctorate degree in engineering and has been working at his current company for 15 years. Most of his experience has been within the energy industry.

Of those 15 years, Rahul has had the opportunity to work with Techstreet during the last two years.

Techstreet: Why do you choose to work with Techstreet?

Rahul: I choose to work with Techstreet for various reasons but mainly because they could fulfill our vast technical standards needs in a cost effective way with an amazing, responsive customer service team. I have been impressed by the overall technical support their technical team has provided for all the help needed for smooth functioning of users in my company.

Take a peek into the life of super user Rahul Jain and how he leverages Techstreet Enterprise

"They could fulfill our vast technical standards needs in a cost effective way."

Techstreet: What's your favorite part about working with us?

Rahul: Working with our Techstreet account representative is really a pleasure; the response time and clarity of communication is really professional. Also, the user friendly online platform they have built is really a great tool for users to quickly search and access the standards they are looking for with almost no training or supervision required. This especially makes the administrator job a breeze.

Techstreet: Does your organization depend on usage analytics to ensure ROI and optimal configuration of standards in your organization?

Rahul: We analyze the usage statistics that we can get from the administrator portal of the Techstreet platform for our annual renewal consideration. The usage statistics are really helpful to give insight into what standards are must-to-have and how users are using the subscription to justify the cost for the business.

Techstreet: What's your best #SuperUser tip for other Techstreet Enterprise users out there?

Rahul: The ease of adding additional standards as (and when) needed that are not part of our original subscription is a really great offering. As project needs arise, we can request a standard and it gets added as soon as all the formalities are taken care of.

3 THINGS RAHUL LOOKS FOR IN A STANDARDS PROVIDER

Find out about Rahul's three key things he values in a standards provider and what Techstreet brings to the table.

AVAILABILITY

"Techstreet does well with its huge collection. Offering from so many vendors is really helpful for the company and standards administrator as a one-stop shop instead of dealing with multiple vendors directly."

SUBSCRIPTION COST

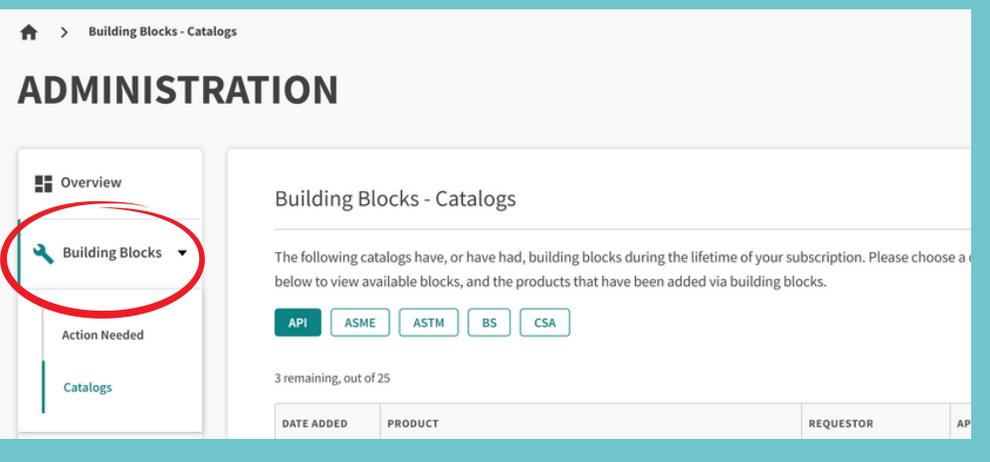
"Cost is really a major decision factor in working with Techstreet. Keeping the cost of business low without disrupting the daily standard needs of employees with varying demands is of utmost important for smooth functioning of the business."

TIME

"Quick turnaround time for new standard addition requests to the existing subscription based on everyday users' needs really makes the whole experience agile."

BUILDING BLOCKS

One way to add documents to a Techstreet Enterprise subscriptions is through Building Blocks. With Building Blocks, you have the freedom to add specific standards to your subscription as you go. Simply choose a publisher, purchase blocks of content and download exactly the standards you need. As projects and priorities shift, you can quickly and easily customize your standards collection to stay on track.





RAPIDFIRE QUESTIONS WITH RAHUL

Q: If you were an ice cream flavor, what would you be?

A: Creamy pistachio with nuts of course.

Q: What is one place you want to travel to that you have never been?

A: Hawaii and Maldives have been on my bucket list (along with my wife) for a long time as a dream vacation.

Q: If you could have one superpower, what would it be?

A: I can bring peace to anyone who is in need.



ALL ABOUT RAHUL

As previously mentioned, Rahul has been with his current company for 15 years.

His work in the field of engineering varies greatly from complex simulations of structural and mechanical components to developing engineering applications that serves the overall engineering community at his company.

In his spare time, you can find Rahul either watching or playing tennis. He has been playing every weekend

with friends for the last four years. In addition to tennis, he also really enjoys cricket.

On the chance you find Rahul without a racket in hand, you'll probably catch him spending his time outside of work with his family.

"I really enjoy spending time with my two little princesses. All the tensions and stress of life disappear when I play with them—they are magical."

RAHUL'S BEST ADVICE

We asked Rahul what the best piece of advice he has ever given or received is and here's what he said:

"There is always room at the top, so keep working towards it!"