

ADMINISTRATOR

ALLEY

GET TO
KNOW HER
AND HER LOVE
FOR SINGING

EDIGAR
CHAVHUNDUKA
SUPER USER

TECHSTREET
ENTERPRISE



Take a peek into the life of super user Edigar Chavhunduka and how she leverages Techstreet Enterprise

MEET EDIGAR CHAVHUNDUKA

Edigar is one of the many Administrators Techstreet is proud to work with.

Edigar has been working with Techstreet since 2019. She is an Information and Knowledge Consultant in South Africa. Previously she has held several other roles including being an IT Support Officer.

Techstreet: How long have you worked with Techstreet?

Edigar: I started a new job in 2019 as a Senior Information Specialist. It is then that I started working with Techstreet. My role entailed managing the information needs of the entire organisation. It was in 2019 that we moved our standards subscription to Techstreet as they offered competitive pricing for an annual subscription

"...they offered competitive pricing for an annual subscription compared to our previous service provider."

compared to our previous service provider. The Techstreet platform did not limit the number of users that could access the subscription if the administrator monitored access. Techstreet made administering codes and standards easy and efficient.

Techstreet: Why do you choose to work with Techstreet?

Edigar: There are so many reasons why I chose to work with Techstreet. They offer competitive prices; I always get help timeously. The standards are always up to date, and you can view historic versions and redlines for every standard that you subscribe to. The blocks feature is very helpful as it enables me to provide standards as and when they are needed.

"There are so many reasons why I chose to work with Techstreet."

Techstreet: What's your favorite part about working with us?

Edigar: The help that I get from Izano* when renewing my subscription is amazing. They reach out well ahead of time to warn me of the upcoming renewal. They go all out to get the most cost-effective quote for my list of standards. They point out duplicates and those that were superseded or replaced. Most of all they are patient.

Techstreet: Does your organization depend on usage analytics to ensure

ROI and optimal configuration of standards in your organization?

Edigar: As an organisation, we use usage analytics to ensure we eliminate standards that are not used widely across the business. This helps us to focus on the exact needs of the business thus reducing costs.

Techstreet: What's your best #SuperUser tip for other Techstreet Enterprise users out there?

Edigar: The use of lists helps users to organise their documents however way they see fit and it's a great tool that I always point out to clients. I also use Techstreet's automatic updates to keep my External Document Index up to date.

3 THINGS EDIGAR LOOKS FOR IN A STANDARDS PROVIDER

Find out about Edigar's three key things she values in a standards provider and what Techstreet brings to the table.

COMPETITIVE PRICES

"The block feature and mid-term add-on option are very helpful in managing costs."

CUSTOMER SERVICE

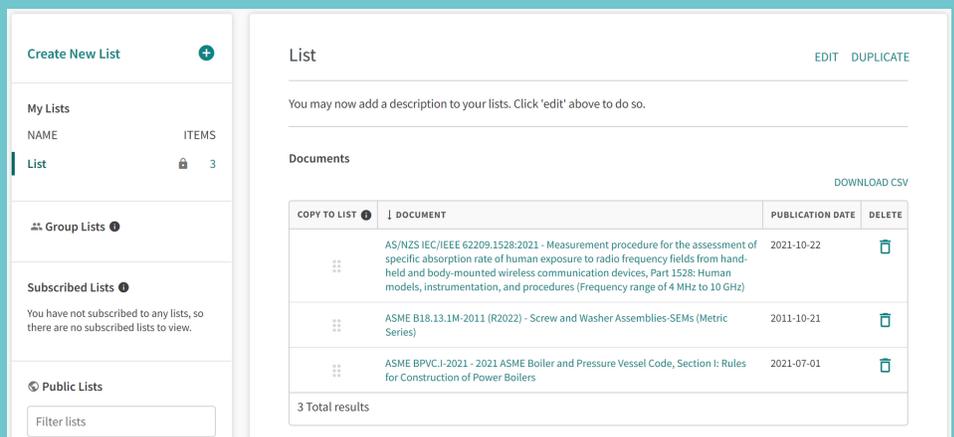
"Techstreet's customer service is par excellence."

RELIABILITY

"I have never had issues with the Techstreet platform."

USING LISTS

Techstreet Enterprise allows you to create custom lists of documents by project or department within your subscription. With the lists feature, you can easily access and share lists among team members.



*Izano is an official international reseller of Techstreet.



RAPIDFIRE QUESTIONS WITH EDIGAR

Q: If you were an ice cream flavor, what would you be?

A: Any of the many flavours there are, I don't want to limit myself to one flavour, rather I want to explore as many as possible since variety is the spice of life.

Q: If you could have one superpower, what would it be?

A: I would end gender-based violence and empower young women to value themselves and not be considered someone's property.

Q: Dogs or cats?

A: Dogs are man's best friend and having one such friend would be great.

Q: Hot coffee or iced?

A: None of the above. I prefer a self-made non-alcoholic traditional drink called *maheu*.

ALL ABOUT EDIGAR

Edigar was born and raised in Zimbabwe and migrated to South Africa in 2008.

She has worked in several roles including as an application developer and administrator, an IT support officer, digital communication manager—even as a high school teacher!

"I love teaching and never miss an opportunity to teach."

Currently, she is an Information and Knowledge Consultant at her company.

She gets an early start on her days,

waking up at 5:30am. At work, she deals with a wide range of issues and queries relating to the information and knowledge requirements of her clients.

"When I get home around 5:30pm, I become a mum and wife," the mother of two tells us.

Outside of work and family life, Edigar is a chorister! You can find her at choir practice every Saturday.

She also tries to exercise when she can, enjoys reading and is considering taking up academic writing next.

EDIGAR'S BEST ADVICE

We asked Edigar what the best piece of advice she has ever given or received is and here's what she said:

"The greatest among you must be a servant, we are ultimately called to serve others with humility."

Interested in being featured in the next Administrator Alley or want to nominate someone? Head to <https://bit.ly/361GyPc> and fill out our form.